

2025 / Case Study

How Berger Communities Cut Compliance Risk by 99%, and Streamlined Operations with **NetVendor + Entrata**

Berger Communities

Pennsylvania, Delaware, Maryland

Website:

www.rentberger.com

Industry:

Multifamily

Number of Communities

Managed:

60

Technology:

NetVendor

Entrata

How **Berger Communities** Transformed Vendor Compliance with NetVendor

Overview

Berger is a leading multifamily property management company overseeing 60 properties, including garden-style apartments, high-rises, and commercial spaces. Committed to efficiency and compliance, Berger needed to automate its manual vendor compliance process with a seamless Entrata integration.

The Challenge:

Before implementing NetVendor Compliance, Berger's vendor compliance process was manual, inefficient, and high-risk. Compliance tracking was managed by the accounting team, which had to chase down vendors for insurance compliance information.

Objectives:

- Automate compliance tracking
- Enforce compliance requirements
- Seamlessly integrate with Entrata
- Improve risk management
- Scale easily with little training

The screenshot displays three vendor profiles in a grid. Each profile includes a small photo of a worker, the vendor name, address, phone number, a star rating, the number of reviews, and an 'Add Review' button. A green checkmark icon is positioned to the left of each profile.

Vendor Name	Address	Phone	Compliance Status	Reviews
Joe's Plumbing	1100 N Old US Highway 23 Howell, Michigan 48843	(810) 632-7368	Compliant Vendor	7 Reviews
Evergreen HVAC	5678 Maplewood Dr Austin, TX 73301	(512) 555-0247	Non-Compliant Vendor	78 Reviews
Myers Electricity	1534 Crestview Ave Denver, CO 80202	(720) 555-0198	Compliant Vendor	12 Reviews

“Our accounting team had to manually track compliance using a binder— it was insane that in 2018, we didn't have an automated system.”

- Kristina Super - Director of Strategic Services Berger Communities

The Solution:

In 2018, Berger Communities implemented NetVendor Compliance to automate vendor management. The seamless Entrata integration was a key factor in their decision-making process.

“We knew immediately that NetVendor was the best fit. If a system doesn't integrate easily, we don't want it. NetVendor was our easiest integration, and it works flawlessly with Entrata.”

- Kristina Super

Berger Communities' Improved Efficiency & Reduced Compliance Risk With **Netvendor + Entrata**

In 2018, Berger implemented NetVendor Compliance to automate vendor management. The seamless Entrata integration was a key factor in their decision-making process.



Hundreds of Hours Saved



99% Risk Reduction



100% Site-level enforcement



100% Automated Compliance

The Results:

By leveraging NetVendor's automated compliance tracking, Berger saw measurable improvements:

- **Hours Saved**—Accounting no longer spends hours chasing vendors.
- **Improved compliance enforcement**—Vendors cannot be paid or used unless compliant.
- **Streamlined onboarding** for new properties—New vendors are onboarded quickly and efficiently.
- **Scalability** without compliance concerns—Berger is now more confident in expanding its portfolio without increasing risk.

“We are no longer afraid of taking on new vendors when we expand. NetVendor makes it easy—we send out invitations, and many vendors are already in the system. There’s no compliance hesitation.”

- Kristina Super

“If you’re manually managing compliance or not managing it at all, you need NetVendor. It’s simple, automated, and eliminates compliance headaches. The Entrata integration makes it a no-brainer.”

- Berger Communities