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LEADING PROPERTY MAINTENANCE

**How Princeton Management
transforms property maintenance
through NetVendor's connected,
mobile-first Maintenance solution.**

www.netvendor.com

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OVERVIEW

Industry: Multifamily, Commercial

Portfolio: 150+ Properties

Integrated PMS: MRI Software

Maintenance Product: NetVendor Maintenance

Princeton Management, a property management company overseeing more than 150 properties, needed a modern way to manage maintenance operations that were previously handled through whiteboards, paper inspections, and fragmented communication tools. By adopting NetVendor Maintenance, the team replaced manual processes with a centralized, mobile-first solution that streamlined work orders, digitized inspections, and enabled fast, built-in messaging for residents and staff.

 NetVendor

PRINCETON
MANAGEMENT

THE CHALLENGE

Challenge

Princeton Management was managing maintenance operations the traditional way — juggling whiteboards, pen-and-paper inspections, and multiple communication tools.

With hundreds of vendors across 150 properties, they needed a centralized, mobile-first solution that could simplify work order tracking, improve accountability, and integrate seamlessly with MRI.

Previous Method

White Boards

Web Based Applications

Spreadsheets

Scattered Communication

Solution

Mobile First Solution

Work Order Tracking

Digital Make Ready Board

MRI Integration

NetVendor

PRINCETON
MANAGEMENT

THE SOLUTION

By adopting NetVendor Maintenance, Princeton gained a modern, connected maintenance suite that made every part of their workflow easier — from work orders to inspections.

Solution

Mobile First Solution

Work Order Tracking

Digital Make Ready Board

MRI Integration



A Collaborative Partnership

Princeton worked closely with NetVendor to refine inspection templates, reporting flows, and new features. The team emphasized NetVendor's responsiveness and willingness to implement feedback, calling it a key differentiator.

“The big advantage of switching to NetVendor was the built-in messaging. You can notify residents, get feedback, and manage everything from one interface.”

— **Boti Nemeth**, Princeton Management

THE IMPACT

How Princeton Management transforms property maintenance with NetVendor

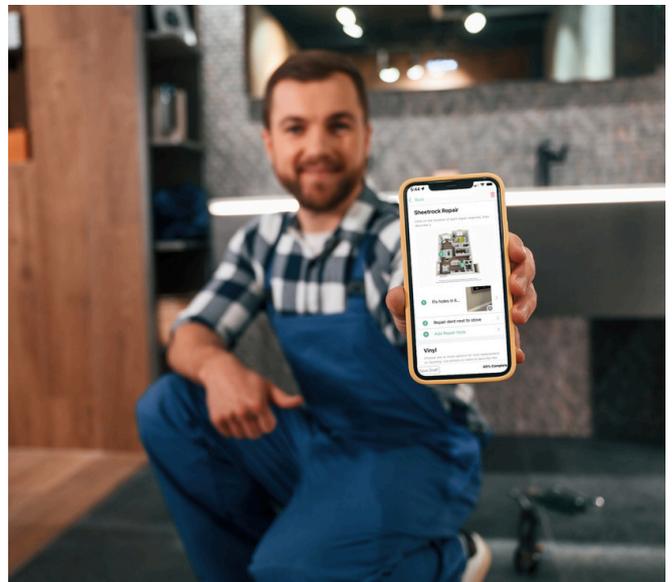
Summary

Princeton Management saw clear operational improvements after adopting NetVendor Maintenance, replacing manual workflows with a modern, mobile-first system. Their teams gained greater visibility, faster communication, and a more efficient end-to-end maintenance process across their entire portfolio.

“The software itself is great, but what keeps us here is the partnership.

NetVendor listens, implements feedback, and continues to develop tools that make sense.”

— **Boti Nemeth**, Princeton Management



The solution

By adopting NetVendor Maintenance, Princeton gained a modern, connected maintenance suite that made every part of their workflow easier — from work orders to inspections.

Looking Ahead

Princeton plans to extend its vendor network with NetVendor’s Vendor Search.

The Impact

Streamlined Work Order Management

Work orders can now be tracked, exported, and referenced.

Digitized Inspections

Moving from paper to digital inspections enables photo attachments, notes, and follow-up work orders

Smooth Technician Adoption

“I was worried about mobile adoption, but there was no pushback.”